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Federal Communications Commission
Rural Health Care Mechanism
WC Docket No. 02-60
Washington, DC 20554

02-60

Re: Response to WC Docket No. ~~02-06~~ Pilot program to enhance rural healthcare providers access to advanced telecommunications and information services.

Dear Sir/Madam:

On behalf of Health Sciences South Carolina (HSSC) I am pleased to submit a proposal to address the requirements of the Federal Communications Commission solicitation to establish a pilot program to be called the Palmetto State Providers Network (PSPN). The primary goal of PSPN will be to enhance public and non-profit rural healthcare providers' access to advanced telecommunications and information services. HSSC is a 501(c)(3) statewide collaborative which brings together the state's four largest healthcare delivery systems and the state's two academic medical schools, among others. The goal of HSSC is to improve health status, education, and economic wellbeing for all South Carolinians. Given the mission, statewide focus and established infrastructure of HSSC, I feel HSSC is an excellent framework in which to stage the statewide two-year pilot program and to be responsible for the conduct of activities supported by the RHC Fund. To that end, the Palmetto State Providers Network (PSPN) will be organized as a subsidiary of the Health Sciences South Carolina, an organization within the meaning of Section 501 (c)(3) of the Internal Revenue Code.

This pilot program will seek to provide broadband access to most of the rural hospitals, most of the community health centers and many rural physicians offices across the state of South Carolina. In addition the program will provide the use of a web-based EHR for physician offices. These services will greatly enhance and extend existing state-wide tele-medicine, tele-health and tele-education services which are currently being provided by HSSC member organizations: Medical University of SC, University of South Carolina School of Medicine, Greenville Hospital System, Palmetto Health System and Spartanburg Regional Medical Center.

HSSC has solicited support from the many rural healthcare providers across the state. The reception and interest has been very strong. HSSC has received letters of support from many of the rural hospitals, community health centers and physicians (included in Appendix E).

The primary contact person for this pilot program application response is as follows:

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**A RESPONSE TO THE FCC
PILOT PROGRAM TO ENHANCE RURAL HEALTH CARE THROUGH
TELECOMMUNICATIONS & INFORMATION SERVICES**

Prepared *for*
FEDERAL COMMUNICATIONS COMMISSION
RURAL HEALTH CARE SUPPORT MECHANISM

From the
HEALTH SCIENCES SOUTH CAROLINA (HSSC)

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April 30, 2007

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I. INTRODUCTION

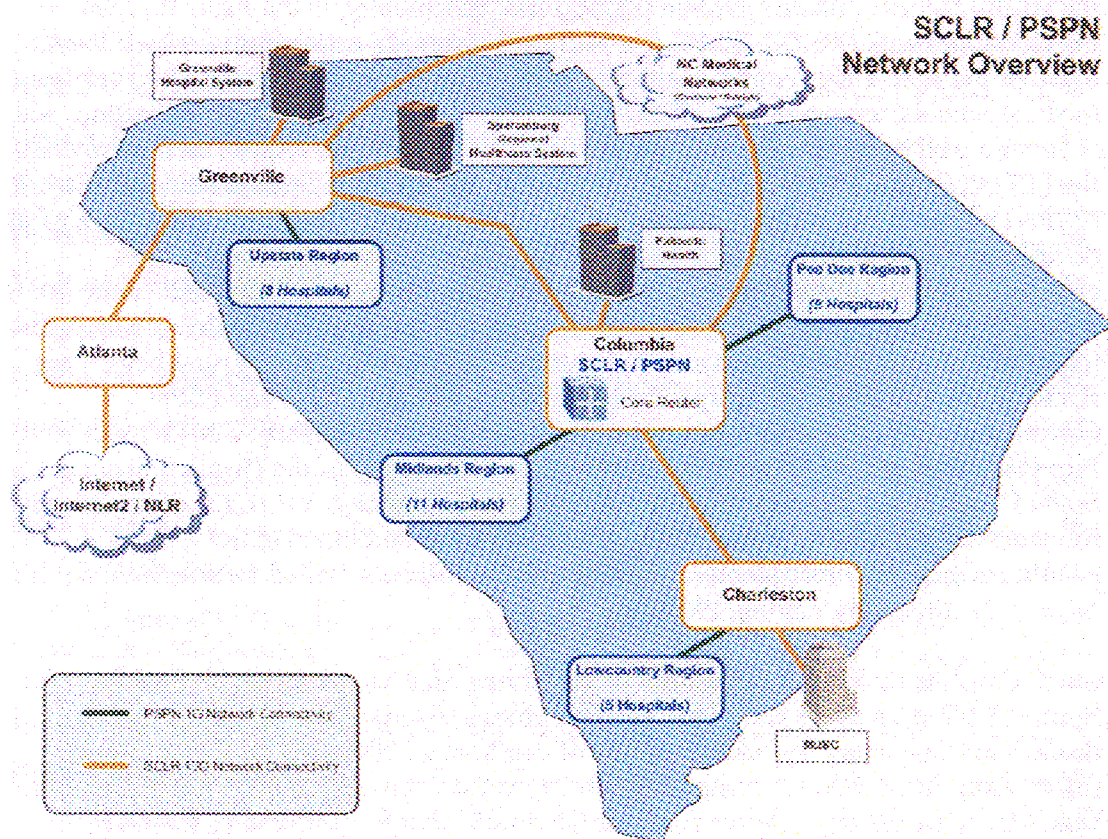
We respectfully request the Federal Communications Commission's (FCC) investment in the Health Sciences South Carolina (HSSC) and, specifically, in the Palmetto State Providers Network (PSPN). HSSC is a 501(c)(3) statewide collaborative which brings together the state's four largest healthcare delivery systems and the state's two academic medical schools, among others. HSSC's goal is to improve health status, education, and economic well being for all South Carolinians. Specifically, we request assistance from the FCC to establish and assist in the operation of the Palmetto State Providers Network (PSPN) whose physical network infrastructure will be an extrapolation / expansion of the developing South Carolina Light Rail (SCLR), a fiber optics backbone network connecting the HSSC entities. In addition to providing dedicated broadband connectivity, the PSPN will offer a suite of programmatic activities such as tele-health / tele-medicine / tele-education systems and services designed to significantly improve rural healthcare. HSSC will be the framework organization within which the PSPN and PSPN Governance, project management and operations will be established. The Palmetto State Providers Network (PSPN) will be organized as a subsidiary of the Health Sciences South Carolina, an organization within the meaning of Section 501 (c)(3) of the Internal Revenue Code. Initially, participation in the PSPN will be limited to not for profit healthcare entities. Subsequently for-profit entities will be solicited for membership as a means of additionally funding PSPN long term.

South Carolina ranks near the bottom of the United States in every health parameter. In South Carolina, as in the rest of the country, chronic diseases such as cardiovascular disease and cancer are the leading causes of death. In a 2004 study by United Health Foundation, South Carolina ranked 47th in the nation for overall health. South Carolina was 36th in the nation in deaths from cardiovascular disease, improving from 47* in 1990. Diabetes was the sixth leading cause of death in South Carolina in 2003. South Carolina is primarily a rural state and the findings outlined in the IOM's report "Quality Through Collaboration: The Future of Rural Health Care" certainly apply. In South Carolina, 36 of the state's 46 counties fall outside a metropolitan area and nearly 75 percent of the state is designated as rural. Some portion, if not all, of 44 of the state's 46 counties are medically underserved.

Significant funding and investment has been made in HSSC's programmatic initiatives across the state. The missing link has been broadband connectivity connecting the large academic and tertiary hospitals systems across the state. In the third quarter of 2007, HSSC will start implementation of the South Carolina Light Rail, a fiber optics backbone network linking the six HSSC entities.

The PSPN will be the natural extension of SCLR using a combination of technologies such as Ethernet/MPLS, Frame Relay, Private Line T1 and WiMAX wireless clouds (where available) out to the more than thirty small rural communities, such as Orangeburg, Darlington, Florence, Rock Hill, Beauford, Anderson, etc. This extension

will connect office based physicians, community health centers, and rural hospitals to the tertiary care and academic medical centers across the state and out to the "world" via Internet2/NLR.



II. Background

According to the South Carolina Department of Health and Environmental Control, South Carolina is ranked fourth highest in the nation for prevalence of diabetes and second highest for prevalence among African Americans. The overall prevalence of diabetes has increased in the state during the past two decades from 5.6% in 1988 to 9.3% in 2003. The most dramatic increase, 130%, occurred among African-American men. The cost of caring for those with diabetes is staggering: one of every seven patients in a South Carolina hospital has diabetes, and in 2001 alone, the total direct and indirect costs of hospitalizations and emergency room visits for diabetes in South Carolina were more than \$928 million. As in the rest of the United States, the mature adult population is

increasing in South Carolina.

According to the National Governors' Association, South Carolina residents over age **65** are likely to increase from **12.1%** of the population in **2000** to **20.7%** in **2025**, which is expected to be in the top half of all states. While **poor** health is not an inevitable consequence of aging, unfortunately many South Carolina adults age **65** and older suffer unnecessarily from chronic diseases that are avoidable **or** can be delayed through preventive healthcare.

In addition, there is a crisis in healthcare finance that will disproportionately impact South Carolina because of its struggling economy, poorer health status, and aging population. This crisis impacts cost and access to care for virtually every segment of the population: companies that underwrite health insurance, employees who pay premiums, the uninsured, and those on Medicare or Medicaid. This complex constellation of developments requires creative, comprehensive approaches and innovative tools that build on the latest scientific, technological, and clinical advances to meet these challenges. In *summary*, South Carolina is behind the United States **as** a whole in health (conditions? care? provisions? "health"-what?) and would benefit substantially from a major statewide effort to provide fundamental preventive care in a systematic fashion, now made possible by the merger of modern information systems, biomedical sciences and the burgeoning field of quality management.

In an attempt to ameliorate these poor health conditions in SC, Health Sciences South Carolina (HSSC) was established in **2004**. HSSC is a collaborative organization with the goals of improving the health status of all South Carolinians through the support **of** clinical quality and research while also fostering economic growth. The founding partners of HSSC were the Greenville Hospital System, Palmetto Health, the Medical University of South Carolina, and the University of **South** Carolina. Clemson University and Spartanburg Regional Healthcare System joined the collaborative in **2005**.

Each institution has pledged a minimum of **\$2** million per year for **10** years as matching funds to leverage the State-sponsored Centers of Economic Excellence (CoEE) program. This investment will be used to develop nationally recognized centers of research and economic excellence. HSSC is the first truly statewide integration of biomedical scientists, clinicians and data systems in the nation. Additionally, in **2006** the Duke Endowment awarded HSSC a three-year **\$21M** grant to support of the Centers for Healthcare Quality and Clinical Effectiveness & Patient Safety. The vision of HSSC is to improve the quality of life, health and economic wellbeing of the State of South Carolina through a coordinated strategy of advanced health sciences research, statewide access to quality health care, and education.

The HSSC hospital system partners represent more than **50%** of the hospital beds and discharges, over **60%** of the nursing students, approximately **90%** of the general medical education residents, and almost all of the health sciences research, **as well as** accreditation oversight of continuing medical education activities. The four hospital systems employ about one thousand physicians, as well. ***This provides an unparalleled***

Health Sciences South Carolina to support the mission of HSSC. SCLR is envisioned as a dark fiber optics high-speed (10GB) network that links the four largest hospital systems and the academic medical centers to regional and national networks such as Southern Light Rail (SLR) in Atlanta, National Lambda Rail (NLR), Internet2/NLR, and SURAgid (Southeastern University Research Association grid computing initiative). South Carolina lags behind all but several states in the creation of a dedicated, statewide networking resource to foster development of the knowledge economy and is operating at a competitive disadvantage.

IV. Goals and Objectives of the Palmetto State Providers Network ²

The goals of the Palmetto State Providers Network, herein referred to as the PSPN, include the overall goal of HSSC and that is improving the health and well-being of the citizens of South Carolina. To that end the PSPN will connect large tertiary centers, academic medical centers, rural hospitals, community health centers, and rural office-based practices together on a broadband network with connectivity to Internet2/NLR. This will allow for and enhance existing tele-medicine, tele-health, simulation training, remote ICU monitoring, remote evaluation of acute ischemic stroke and medical education programs across the state. Both the Medical University of SC and the School of Medicine (SoM) at the University of SC have existing tele-medicine, tele-health and medical education activities; these activities will be expanded and enhanced with the provision of broadband connectivity. One of the barriers to recruiting providers to and retaining them in rural areas is the concern about isolation. Access to consultation services via a broadband video linkage would help address this problem. The broadband network would allow for 300 frames per second full motion video as well as mega bit data transfer speed.

Members of the MUSC and USC School of Medicine (SoM) faculty travel to communities across the state to bold specialty clinics. The ability to provide these services without having to travel these distances could be quite advantageous and could potentially increase the number of patients and communities that could be served. Having a local physician in the rural community working with MUSC or USC physicians who are linked by video from Charleston or Columbia could be economical regarding the consultant's time. This exercise could expand the expertise of the local physician who is working with the consultant and patients.

A similar service to outlying hospitals can improve access to specialty consultation and reduce transfers to MUSC or other tertiary or other referral hospitals that could have been prevented if such consultation was available.

There is a keen interest on the part of the four large hospital systems to provide 7124 remote ICU monitoring to surrounding rural hospitals that cannot justify having

² Addresses application requirement #2 – Goals and Objectives

intensivists on staff at all times. The PSPN would allow for economies-of-scale in this activity. The same is true of remote evaluation of acute ischemic stroke.

Other benefits from building the PSPN would include:

- The ability to enhance and improve the existing educational programs with students on rotations in rural communities across the state and engage rural providers in translational research. To that end, HSSC is the framework through which a regional Clinical and Translational Science Award (CTSA) proposal is being submitted to the National Institutes of Health (NIH). Rural providers could participate in meetings about the protocol and not have to leave their community. This could enhance **their** willingness to participate in research and the enrollment of patients from across **the** state in research projects. **The** PSPN will link many sites together for live, interactive educational programs on topics of interest at times of the day that would be convenient to the participants in the rural communities.
- The **use** of medical simulation centers to assist in the training **of** tomorrow's caregivers using advanced medical simulators. The HSSC Center for Clinical Effectiveness and Patient Safety has created medical simulation centers at the four HSSC hospital systems sites. **These** four centers will be connected via the fiber optics backbone, SCLR. There is a need to extend this technology out to some smaller communities such as Beaufort and Rock Hill, areas that have nurse and EMS training programs. The PSPN will provide the broadband connectivity to allow these rural areas to connect to the HSSC simulation centers and share in the advanced technology.

Additionally, HSSC is in a position to offer via the proposed broadband network to amenable rural office based practices the use of a web based EHR to capture clinical information in an electronic format. Less than **15%** of rural based physicians in SC have clinical automation. **The** intent is to make the existing EHR available at minimal cost. The digital capture of clinical information will increase the efficiency and efficacy of the ongoing statewide studies in hypertension and diabetes. Several MUSC and USC investigators have statewide NIH funded disease studies whose efforts would benefit immensely if participating caregivers were capturing clinical electronically and could transmit that data back to investigators in the same manner.

The PSPN will greatly improve the efficacy of the proposed Medicare (MMA **646**) and Medicaid disease management projects by improving the communications between patient and physician and among physicians within **the** respective projects. In **the** case of the **646** Medicare pilot programs, this will cover 57,000 patients across fifteen practice groups in the low country of SC.

The state of **South** Carolina is not a large state, neither is it complex. Beyond the four cities of Charleston, Columbia, Greenville and Spartanburg the state is rural for **the** most part. **The** PSPN will extend out to **more** than **thirty** second-tier towns in an attempt to

connect **as** many of the small hospitals, community health centers and physicians' offices as possible. A combination of telecommunication technologies will be **used** to link the outlying areas to the fiber optics backbone. (See PSPN network map in Appendix D). An attempt will be made to use WiMax wireless cloud technology where it is available. These WiMax wireless clouds will extend out, in most cases, from the local hospital a distance not to exceed the ability to provide several megabits **of** bandwidth. It is anticipated that within the clouds most of the community health centers and surrounding physicians' offices will be located. If WiMax is not available, DSL and/or cable modems will be used.

Most of the rural care providers in SC have some type of existing connection to the internet. HSSC will work with the community health center, clinics, and physicians' offices to replace the existing link with a link to the area's PSPN point-of-presence, usually the regional rural hospital. In most cases this can be done at no net new cost to the entities. We will **use** these existing **fees** to help fund PSPN.



Year 1

10GB (20 yr. IRU) with I2 link (help desk & NOC)	\$4,385,000
Connection to Internet2/NLR (one time)	200,000
Internet2/NLR Annual Membership	125,000
32 Ethernet Local Loop Circuits (help desk & NOC)	1,894,000
Administrative Costs	50,000
EHR Expense	200,000
Total Year 1 Costs	\$6,854,000

Year 2

10GB Fiber Maintenance & Recurring Costs (help desk & NOC)	\$1,000,000
Internet2/NLR Annual Membership	125,000
32 Ethernet Local Loop Circuits (help desk & NOC)	1,218,000
Administrative Costs	50,000
EHR Expense	100,000
Total Year 2 Costs	\$2,493,000



³ Addresses application requirement #3 – Estimated Costs by Year.

⁴ Addresses application requirement #5 – Non-Fund Financial Support.

Each HSSC member organization has committed a minimum of \$2 million per year for 10 years to develop nationally recognized centers of biomedical research and economic excellence that support their respective missions and improve the overall health status of South Carolinians and beyond. These investments are structured to be eligible for matching funds appropriated through the South Carolina Research Centers of Economic Excellence Act for Professorships. The South Carolina Research Centers of Economic Excellence Act for Professorships allows funds generated through the state lottery program to be directed to an Endowed Chairs Program. These research investments, initially authorized for \$200 million, expand the opportunity to attract and recruit nationally renowned healthcare researchers, accelerate economic development through healthcare, compete more effectively for national NIH grant support and attract additional federal, state and private funds.

Health Sciences South Carolina took a significant step forward on August 15, 2006, when the **Duke** Endowment announced a three-year grant to Health Sciences South Carolina worth \$21 million — the largest single grant ever made by the \$2.7 billion foundation's health care division. The historic multi-million-dollar grant will support the establishment of the Center of Healthcare Quality and Clinical Effectiveness and will enable HSSC to bring about sweeping change through health sciences research and fully develop and implement Centers of Economic Excellence Endowed Chairs programs. The impact of the grant will be magnified because some of the **Duke** funds will be used to draw a dollar-for-dollar match in state money. The grant is a strong affirmation of the decision to concentrate on the health sciences for economic growth and will fund projects that advance HSSC's goal of improving the safety, quality and effectiveness of care delivered in South Carolina's hospitals through research and training.

The preponderance of the HSSC secured funds will be used for programmatic activities as described above. However, the State's endowed chair oversight committee has authorized \$2.5M of funding for support of the fiber optics backbone (SCLR). This \$2.5M must be matched by external funds and we proposed to use \$2.5M of requested funding from the Rural Health Care (RHC) Fund to make the match. In addition, each of the three research universities has requested \$1.5M in state appropriations in the FY08 South Carolina state budget to support the fiber optics backbone network. The collection of \$4.5M of state funding has been approved by the House and has been received favorably in the Senate, would be available in July 07. HSSC will provide financial support and gifts-in-kind for PSPN not provided for the fund as well as some of the long-term support.

HSSC has supplied gifts-in-kind from the member organizations in order to provide extensive time and expertise to develop and research the design and implementation plans for the fiber optic statewide network backbone. These same personnel have spent comparable time on the design of PSPN. This same network working group has extended the design and implementation plans for PSPN. The HSSC network-working group consists of experienced network engineers from the six HSSC member organizations. Additionally, HSSC will fund a significant portion of the cost of the establishment of the fiber optic backbone network as well as all long term operating costs.

HSSC member organizations each have existing videoconference, tele-radiology, tele-medicine, and tele-health equipment that will be used as part of the PSPN activities. HSSC through the services of Dr. Roger Poston of MUSC will provide ongoing coordination of the programmatic activities (tele-health, tele-medicine, remote ICU monitoring, and tele-education) of the PSPN.

For-profit network participants who **join** PSPN after the initial phase, will pay for their connections to the area's broadband point-of-presence (POP), usually the regional hospital, and contribute to the ongoing support of PSPN. In the case **of** physicians' offices, most are already paying **for** some type of connectivity to the commercial Internet. The broadband link to the PSPN would replace the existing connection. Medical insurance providers and Rx entities will be assessed fees to be part of PSPN.⁵

Additionally, a portion of the fees **from** the tele-medicine/ tele-health activities will be used to support the PSPN.



The PSPN will include the following health care facilities in South Carolina.

SC Primary Health Care Association (SCPHCA)

The South Carolina Primary Health Care Association (SCPHCA) was incorporated in 1979 and staffed after receiving 501(c)(3) designation in 1985 in response to a need to get health care services into medically underserved areas of South Carolina.

Community based private non-profit health centers provide primary care services to citizens across the state. **As** an advocate **for** those that do not have access to basic health services, **the** SCPHCA works to ensure the continued growth of community based programs and centers that provide primary care for persons most in need.

SCPHCA affiliated community; mental, migrant health and homeless centers are an integral part of the state's overall health care system. A mix of urban and rural, the community health centers provide health care services to more than **200,000** patients each year. In many communities, these centers are the only available health care providers.

⁵ Addresses application requirement #4 – Non-profit Cost Sharing.

⁶ Addresses application requirement #6 – Health Care Facilities Included.

⁷ Addresses application requirement #7 – Name, Address, RUCA Code of Facilities

SCPHCA Members

1. Black River Healthcare, Inc
P.O. Box 578
12 West South Street
Manning, SC 29102
Phone: 803-433-6790
RUCA Code: 10.2
2. CareSouth Carolina, Inc
P.O. Box 1090
201 south Fifth Street
Hartsville, SC 29550
RUCA Code: 4.2
3. Carolina Health Centers, Inc.
313 Main Street
Greenwood, SC 29646
Phone: 864-388-0301
RUCA Code: 4.0
4. Eau Claire Cooperative Health Center, Inc
4605 Monticello Road
Columbia, SC 29203
Phone: 803-733- 5969
RUCA Code: 1.0
5. Family Health Centers, Inc.
P.O. Box 1806
3310 Magnolia Street, **NE**
Orangeburg, SC 29115
Phone: 803-531-6900
RUCA Code: 4.0
6. Franklin C. Fetter Family Health Centers, Inc.
51 Nassau Street
Charleston, SC 29403
Phone: 843-722-4112
RUCA Code: 1.0
7. Health Care Partners of South Carolina, Inc.
P.O. Box 2100
1608 North Main Street
Conway, SC 29526
Phone: 843-248-4700
RUCA Code: 1.0
8. Little River Medical Center, Inc
287 Highway 90 East
Fox Fire Plaza, Suite 6
Little River, SC 29566
Phone: 843-663-1013 ext. 9
RUCA Code: 7.0
9. Low Country Health Care System, Inc
P.O. Box 990
333 Revolutionary Road
Fairfax, SC 29827
Phone: 803-632-2533
RUCA Code: 8.0
10. Margaret J. Weston Medical Center, Inc
P.O. Box 277
4645 Augusta Road
Clearwater, SC 29822
Phone: 803-593-9283
RUCA Code: 2.0
11. New Horizon Family Health Services, Inc.
P.O. Box 287
130 Mallard Street
Greenville, SC 29602-0287
Phone: 864-233-1534
RUCA Code: 1.0
12. North Central Family Medical Center, Inc.
P.O. Box 28
1131 Saluda Street
Rock Hill, SC 29731
Phone: 803-325-7744
RUCA Code: 1.0
13. ReGenesis Community Health Center, Inc.
P.O. Box 5158
750 South Church Street
Spartanburg, SC 29304
Phone: 864-582-2411
RUCA Code: 1.0
14. Richland Community Health Care
Association, Inc.
1520 Laurel Street
Columbia, SC 29201
Phone: 803-658-3005
RUCA Code: 1.0
15. Sandhills Medical Foundation, Inc.
P.O. Box 366
McBee, SC 29101
Phone: 843-658-3005
RUCA Code: 10.5
16. Sea Island Medical Center, Inc.
P.O. Box 729
Johns Island, SC 29457
Phone: 843-559-3676
RUCA Code: 1.0

ability to impact the healthcare of an entire state with a single integrated research, disease management, provider communications network and education program. HSSC is an incorporated non-profit organization led by a board of directors composed of the chief executive officer or president of each member institution. HSSC has received from the State of South Carolina for Centers of Economic Excellence matching money for the creation of the Center for Healthcare Quality, the Center for Clinical Effectiveness and Patient Safety, the Brain Imaging Center, the Center for Cancer Therapeutics, and the Center for Cardiovascular Diseases. The work of these Centers will result in healthier South Carolinians. We will achieve this through improved clinical outcomes, reduced medical errors, improved medical education of health providers, expanded healthcare employment to relieve manpower deficiencies, and increased access to quality healthcare services for all South Carolinians.

The State of South Carolina has talented healthcare providers and excellent tertiary care centers in addition to a significant primary care network, yet its population suffers earlier death and more disability than almost any state in the nation. We believe that due to its size and demography, much of rural South Carolina could set an example for how to simultaneously improve the health status and economic well being of its population. To do so, its leaders and supporting organizations must take advantage of the information technology and healthcare benefits that are now available. Interventions that can improve health are remarkably straightforward and generic and it is now proven that systematic application of these interventions can reduce disability and improve longevity. Perhaps equally intriguing, the infrastructure needed to achieve this progress in health status is the same infrastructure that could catapult a state of South Carolina's composition into leadership in the development and use of the biomedical technology of the future.

HSSC is an excellent framework through which a significant number of the state's healthcare providers, rural hospitals, community health centers, academic medical centers, tertiary centers, and rural office based practices can be linked. This linkage will result in improved healthcare services delivered to the rural areas. A missing link in South Carolina is a statewide broadband network dedicated to the provision of tele-medicine, tele-health, and medical education services with connection to a national backbone such as Internet2/NLR. The realization of a broadband network, the backbone of which will be the South Carolina Light Rail initiative, linking rural providers across the state to academic and tertiary centers is absolutely crucial to the success of HSSC as well as improving healthcare across South Carolina. This broadband network, PSPN will be the vehicle over which tele-health, tele-medicine, simulated caregiver training, remote ICU monitoring, medical education, remote evaluation of acute ischemic stroke and other valuable services can be made available to the rural healthcare providers. HSSC will be responsible for the conduct of activities supported by the fund.¹

The South Carolina Light Rail (SCLR) is a collaborative project among the members of

¹ Addresses application requirement #1 –Responsible Party.

17. St. James-Santee Family Health Center, Inc.
P.O. Box **608**
1189 Tibwin Road
McClellanville, SC **29458**
Phone: **843-887-3274**
RUCA Code: **2.0**

19. Beaufort-Jasper-Hampton Comprehensive
Health Services, Inc.
P.O. Box **357**
Highway **170**
Ridgeland, SC **29936**
Phone: **843-987-7400**
RUCA Code: **1.4**

18. Sumter Family Health Center, Inc.
1278 N. Lafayette Drive
Sumter, SC **29150**
Phone: **803-774-4500**
RUCA Code: **1.0**

SCPHCA Associate Members

1. Beckman Center for Mental Health Services
1547 Parkway, Suite **100**
Greenwood, SC **29646-3050**
Phone: **864-229-7120**
RUCA Code: **4.0**

4. Lexington County Community Mental
Health Center
301 Palmetto Park Boulevard
Lexington, SC **29072**
Phone: **803-996-1500**
RUCA Code: **1.0**

2. Columbia Area Mental Health Center
P.O. Box **4440**
Columbia SC **29240-4440**
RUCA Code: **1.0**

5. Palmetto Project AccessNET
P.O. Box **31075**
Charleston, SC **29417**
Phone: **843-216-0283**
RUCA Code: **1.0**

2715 Colonial Drive
Columbia, SC **29203**
Phone: **903-898-4820**
RUCA Code: **1.0**

3. Hope Health Inc. and Palmetto Project
P.O. Box **653**
Florence, SC **29503**
Phone: **843-667-9414**
RUCA Code: **1.0**

6. Tri-County Mental Health Center.
P.O. Box **918**
1035 Cheraw Highway
Bennettsville, SC **29512**
Phone: **843-454-0841**
RUCA Code: **4.0**

7. Waccamaw Center for Mental Health
164 Waccamaw Medical Park Drive
Conway, SC **29526**
Phone: **843-347-5060**
RUCA Code: **1.0**

Area Health Education Consortium (AHEC)

The South Carolina Area Health Education Consortium (SC AHEC) began in 1972 **as** **one** of the 11 originally funded projects of the federal AHEC program. AHEC functions **as** a cooperative effort of **the** Medical University of South Carolina, the University **of** South Carolina, South Carolina community teaching hospitals, and regional AHEC Centers. AHEC has successfully grown into **a** system that works closely with the state's

institutions of higher education and other partners to educate, recruit, and retain health care providers.

South Carolina AHEC Members

Lowcountry AHEC

Diane M. Kennedy, M.S.
Center Director
kennedvd@dlcahec.com

Pee Dee AHEC

Gail B. Weaver, M.A.
Center Director
gweaver@mcleodhealth.org

Mid-Carolina AHEC

Cheri C. Plyler, M.B.A.
Center Director
culvleridinfoave.net

Upstate AHEC

Candace A. Luciano, J.D., M.Ed.
Center Director
cluciano@upstateahec.org

South Carolina Rural Hospitals

There are **60** hospitals in South Carolina, 25 of which are located in rural areas (North Carolina Rural Health Research and Policy Analysis Center, 2006). The state has five hospitals currently identified by the Flex Monitoring Team as Critical Access Hospitals. There are 95 Rural Health Clinics in South Carolina, and 21 Federally Qualified Health Centers provide services at 138 sites in the state (Kaiser, 2004). Fifteen percent of South Carolina residents lack any health insurance (Kaiser, 2003-2004).

Rural and Very Rural Hospitals by County

1. Abbeville County

Designation: Rural / Very Rural

Abbeville Area Medical Center

420 Thompson Circle

P.O. Box 887

Abbeville, SC 29620

Phone: 864-366-5011

Facilities in Abbeville County = 1

Beds in Abbeville County = 25

RUCACode: 7.4

Facilities in Allendale County = 1

Beds in Allendale County = 25

RUCA Code: 8.0

3. Bamberg County

Designation: Rural / Very Rural

Bamberg County Memorial Hospital

509 North Street

Bamberg, SC 29003

Phone: 803-245-4321

Facilities in Bamberg County = 1

Beds in **Bamberg** County = 59

RUCACode: 7.4

2. Allendale County

Designation: Rural / Very Rural

Allendale County Hospital

1787 Allendale Fairfax Hwy

P.O. Box 218

Fairfax, SC 29827

Phone: 803-632-3311

4. **Barnwell County**
Designation: Rural / Very Rural
Barnwell County Hospital
 811 Reynolds Road
 Bamwell, SC 29812
 Phone: 803-541-4365
 Facilities in Barnwell County = 1
 Beds in Barnwell County = 53
 RUCA Code: 8.0
5. **Cherokee County**
Designation: Rural
Upstate Carolina Medical Center
 1530N. Limestone St.
 Gaffney, SC 29340
 Phone: 864-487-1500
 Facilities in Cherokee County = 1
 Beds in Cherokee County = 125
 RUCA Code: 4.0
6. **Chester County**
Designation: Rural / Very Rural
Chester Regional Medical Center
 One Medical Park Dr.
 Chester, SC 29706
 Phone: 803-581-9400
 Facilities in Chester County = 1
 Beds in Chester County = 82
 RUCA Code: 4.0
7. **Chesterfield County**
Designation: Rural / Very Rural
Chesterfield General Hospital
 711 Chesterfield Highway
 P.O. Box 151
 Cheraw, SC 29520
 Phone: 843-537-7881
 Facilities in Chesterfield County = 1
 Beds in Chesterfield County = 59
 RUCA Code: 7.0
8. **Clarendon County**
Designation: Rural / Very Rural
Clarendon Memorial Hospital
 10 Hospital Street
 P.O. Box 550
 Manning, SC 29102
 Phone: 803-435-8463
 Facilities in Clarendon County = 1
 Beds in Clarendon County = 56
 RUCA Code: 10.6
9. **Colleton County**
Designation: Rural / Very Rural
Colleton Medical Center
 501 Robertson Blvd.
 P.O. Box 5001
 Walterboro, SC 29488
 Phone: 843-549-2000
 Facilities in Colleton County = 1
 Beds in Colleton County = 131
 RUCA Code: 5.0
10. **Darlington County**
Designation: Rural / Very Rural
McLeod Medical Center – Durlington
 701 Cashua Ferry Rd.
 P.O. Box 1859
 Darlington, SC 29532
 Phone: 843-777-1100
 Beds = 72
 RUCA Code: 4.1

Carolina Pines Regional Medical Center
 1304 W. Bobo Newsome Hwy
 Hartsville, SC 29550
 Phone: 843-339-4100
 Beds = 116
 RUCA Code: 4.2

 Facilities in Darlington County = 2
 Beds in Darlington County = 188
11. **Dillon County**
Designation: Rural / Very Rural
McLeod Medical Center – Dillon
 301 East Jackson St.
 P.O. Box 1327
 Dillon, SC 29536
 Phone: 843-774-4111
 Facilities in Dillon County = 1
 Beds in Dillon County = 79
 RUCA Code: 4.0
12. **Edgefield County**
Designation: Rural / Very Rural
Edgefield County Hospital
 300 Ridge Medical Plaza
 P.O. Box 590
 Edgefield, SC 29824
 Phone: 803-637-3174
 Facilities in Edgefield County = 1
 Beds = 25
 RUCA Code: 7.3

13. Fairfield County
Designation: Rural / Very Rural
Fairfield Memorial Hospital
102 US Highway 321 Bypass N.
P.O. Box 620
Winnsboro, SC 29180
Phone: 803-635-0233
Facilities in Fairfield County = 1
Beds = 25
RUCA Code: 7.1

14. Georgetown County
Designation: Rural
Georgetown Memorial Hospital
606 Black River Road
P.O. Box 421718
Georgetown, SC 29440
Phone: 843-527-7000
Beds= 131
RUCA Code: 4.2

Waccamaw Community Hospital
4070 Highway 17 By-Pass
P.O. Drawer 3350
Murrells Inlet, SC 29576
Phone: 843-652-1000
Beds= 111
Facilities in Georgetown County = 2
Beds in Georgetown County = 242
RUCA Code: 1.0

15. Greenwood County
Designation: Rural
Self Regional Healthcare
1325 Spring Street
Greenwood, SC 29646-3860
Phone: 864-725-4111
Facilities in Greenwood County = 1
Beds in Greenwood County = 394
RUCA Code: 4.0

16. Hampton County
Designation: Rural / Very Rural
Hampton Regional Medical Center
595 West Carolina Avenue
P.O. Box 338
Varnville, SC 29944
Phone: 803-943-2771
Facilities in Hampton County = 1
Beds in Hampton County = 68
RUCA Code: 7.0

19. Jasper County
Designation: Rural / Very Rural
Costal Carolina Medical Center
1000 Medical Center Drive
Hardeeville, SC 29927
Phone: 843-784-8182
Facilities in Jasper County = 1
Beds in Jasper County = 41
RUCA Code: 10.5

20. Kershaw County
Designation: Rural / Very Rural
Kershaw County Medical Center
1315 Roberts Street
P.O. Box 7003
Camden, SC 29020
Phone: 803-432-4311
Facilities in Kershaw County = 1
Beds in Kershaw County = 121
RUCA Code: 4.2

21. Lancaster County
Designation: Rural / Very Rural
Springs Memorial Hospital
800 West Meeting Street
Lancaster, SC 29720
Phone: 803-286-1481
Facilities in Lancaster County = 1
Beds in Lancaster County = 186
RUCA Code: 4.0

22. Laurens County
Designation: Rural
Laurens County Hospital
22725 Highway 76 East
P.O. Drawer 976
Clinton, SC 29325
Phone: 864-833-9100
Facilities in Laurens County = 1
Beds in Laurens County = 76
RUCA Code: 4.0

23. Lee County

Designation: Rural / Very Rural

Lee Correctional Inst. Infirmary

1204 East Church St

Bishopville, SC 29010

Phone: 803-896-2400

Facilities in Lee County = 1

Beds in Lee County = 20

RUCA Code: 1.4

23. Marion County

Designation: Rural / Very Rural

Marion County Medical Center

2829 Fast Highway 76

P.O. Box 1150

Mullins, SC 29574-6035

Phone: 843-431-2000

Facilities in Marion County = 1

Beds in Marion County = 124

RUCA Code: 7.0

24. Marlboro County

Designation: Rural

Marlboro Park Hospital

1138 Cheraw Highway

P.O. Box 738

Bennettsville, SC 29512

Phone: 843-479-2881

Facilities in Marlboro County = 1

Beds in Marlboro County = 102

RUCA Code: 4.0

25. Newberry County

Designation: Rural

Newbeny County Memorial Hospital

2669 Kinard Street

P.O. Box 497

Newberry, SC 29108

Phone: 803-276-7570

Facilities in Newberry County = 1

Beds in Newberry County = 90

RUCACode: 4.2

26. Oconee County

Designation: Rural / Very Rural

Oconee Memorial Hospital

298 Memorial Drive

Seneca, SC 29672-9943

Phone: 864-882-3351

Facilities in Oconee County = 1

Beds in Oconee County = 160

RUCA Code: 4.2

27. Orangeburg County

Designation: Rural

Facility: Regional Medical Center of

Orangeburg/Calhoun Counties

3000 St. Matthews Road

Orangeburg, SC 29118-1498

Phone: 803-395-2200

Beds = 286

RUCA Code: 4.0

WilliamJ. McCord Adolescent

Treatment Facility

910 Cook Road

P.O. Box 1166

Orangeburg, SC 29118

Phone: 803-536-4900

Beds = 15

RUCA Code: 4.0

Facilities in Orangeburg County = 2

Beds in Orangeburg County = 301

28. Union County

Designation: Rural

Wallace Thomson Hospital

322 West South Street

P.O. Box 789

Union, SC 29379

Phone: 864-429-2601

Facilities in Union County = 1

Beds in Union County = 143

RUCA Code: 4.2

29. Williamsburg County

Designation: Rural / Very Rural

Williamsburg Regional Hospital

500 Nelson Boulevard

P.O. Box 568

Kingstree, SC 29556-4027

Phone: 843-355-0303

Facilities in Williamsburg County = 1

Beds in Williamsburg County = 25

RUCA Code: 7.0

Health Sciences South Carolina

Health Sciences of South Carolina is composed of **the** four largest health care delivery systems in the state, which includes the state's academic medical centers.

- Palmetto Richland Health System (PRHS)
- Greenville Hospital System (GHS)
- Spartanburg Regional Medical Center (SRMC)
- Medical University of South Carolina (MUSC)

Both individuals and HSSC entities have extensive experience with tele-medicine and health activities across the state of South Carolina. Experience is listed below, organized by HSSC entity:

Spartanburg Regional Medical Center (SRMC)

Robert Rainer, MD, Medical Director at SRMC

Dr. Rainer was awarded a North Carolina Baptist Hospital (NCBH) Developmental technology grant to develop a telepathology program in 1994.

This program connected **two** remote hospitals in North Wilkesboro and High Point to NCBH. The project was intended to test the utility of a "store and forward versus a real time "obtain" of a pathologic diagnosis from a case developed at the remote site.

From 1995 until his departure in 1998, Dr. Rainer served **as** the Director of Tele-medicine and he established tele-medicine services at NCBH. **This** entailed teleradiology, Pediatric echo cardiology, Geriatric psychiatry, and teledermatology. This program was an early example of tele-medicine services, and had many technical / operational barriers to overcome. The teleradiology, geriatric psychiatry and pediatric echocardiology services **are** still operational today. **The** program was built mainly on grant dollars, and was unable to generate operational funds because of the inability to bill for the services rendered during **the** time it was operational. **This** program **was** discontinued upon **his** departure, primarily due to the lack of billing methodology to cover the telecommunication costs.

In addition to **this** experience, he has initiated the development of tele-pathology standards to be adopted by **the** College of American Pathologists during their inspection

*Addresses application requirement #8 –Previous Experience.

process of laboratories. He has worked with the Department of the Navy and Army to assist with development of tele-medicine systems. He has given several talks at national meetings on his tele-pathology experience.

Medical University of South Carolina (MUSC)

Philip Costello, MD, Chairman Department of Radiology.

Dr. Costello's department reads images **for** Low Country Medical Group in Beaufort, SC, and is interested in doing Pediatric outside reads **for** other medical facilities as well. As **there** is a statewide shortage of Pediatric radiologists, this would be a big win for pediatricians statewide.

Frank Clark, Ph.D., CIONP for Information Technology

Dr. Clark has wide spread experience in developing and supporting tele-radiology and tele-dermatology programs in Tennessee with the University of Tennessee Medical Center in Memphis. **He** led the design and development of the east Tennessee Physicians' network, which provides secure remote access **for** community-based physicians into hospitals located in and around Knoxville, TN.

Peter Cotton, MD

Dr. Cotton led a pilot study was to evaluate **the** quality of tele-endoscopy for cancer screening. Methods: 10 patients scheduled for endoscopic procedures were observed simultaneously by **the** endoscopist and a remote observer connected over a 512 kbps ISDN line. Findings by **both** were compared **for** concordance on malignant **or** premalignant lesions. Results: The image quality was adequate **to** support remote diagnosis of GI cancer **and** abnormal lesions by an experienced observer.

Girish Shirali, MD, Director of Pediatric Echocardiography

Dr. Shirali has extensive experience using Sony's TriniCom 5100Plus tele-medicine units. **The** systems link hospitals participating in MUSC's "Children's Heart Program of **South** Carolina." The systems will be used to provide pediatric services to newborns with congenital heart disease and for educational purposes. The TriniCom 5100Plus systems **are** currently installed at MUSC, and in the home of the program director, for emergency situations. Tele-medicine will allow them to consult with Greenville Hospital Systems, Greenville, S.C.; USC/Richland Memorial Hospital, Columbia, S.C.; and Piedmont-McLeod Hospital, Florence, S.C. concerning newborns with serious heart and medical conditions. MUSC plans to have additional units installed and **running** in **these** and **other** **South** Carolina hospitals.

University of South Carolina: School of Medicine (USC SoM)

Richard Davis, MD

The Rural Primary Care Education Projects in Bennettsville, Kershaw, and Winnsboro, S.C., *serve as* platforms for research on rural health care delivery, including tele-medicine. In addition, the SoM houses the South Carolina Tele-medicine Network that provides capacity for **the Department** of Ophthalmology's health outcomes research. In this extramurally funded study translational research will be used to evaluate tele-medicine technology using interactive video conferencing *as* a novel means to increase the availability of health professionals in rural communities for **the** effective delivery of a diabetes self-management education program and as a means to provide retinal screenings in the primary care setting.

Rural Primary Care Center Network

Building on its primary mission to train physicians who *serve* the state's underserved populations, the USC School of Medicine created the Rural Primary Care Center Network. In 1991, the John A. Martin Primary Health Care **Center** opened in Winnsboro, providing educational experiences for USC medical students and health care to residents of Fairfield County. In 1998, Kershaw Family Medicine was created in partnership with Springs Memorial Hospital. A third center, McLeod-Bennettsville Family Medicine, was established in 2001 in medically underserved Marlboro County.

USC SoM has metro Ethernet provision to rural sites in Kershaw, Bennettsville, and Winnsboro. This is primarily related to the video conferencing capabilities in support of tele-medicine activities for the SoM.

IX. PSPN Governance, Project Management, and Work Plan⁹

Governance

The Palmetto State Providers Network (PSPN) **is** organized *as* a subsidiary of the Health Sciences South Carolina, an organization within the meaning **of** Section 501 (c)(3) of the Internal Revenue Code. The **PSPN** will be governed by a board consisting of members from: HSSC (2), rural hospitals from the **SC** Hospital Association (2), SC Rural Primary Health Care Association (2), AHEC (1), and four at-large rural primary care physicians.

The PSPN Board members will be selected by the HSSC Board with input from respective organizations. Members will *serve* for two years with membership staggered to

⁹ Addresses application requirement #9 – Governance and Project Management

provide continuity in membership. The PSPN Board will **organize** itself, develop a charter, elect officers, and approve budgets. Additionally, there will be a tele-health / tele-medicine advisory committee that will oversee the programmatic activities of PSPN. This committee will have members from Medical University of SC (MUSC), University of SC School of Medicine (USC SoM), Palmetto Richland Health System (PRHS), Greenville Hospital System (GHS), Spartanburg Regional Medical Center (SRMC), AHEC, South Carolina Primary Health Care Association (SCPHCA), SC Hospital Association (SCHA), and two rural-based primary care physicians. **The** PSPN Governance Board will determine committee members to represent the above organizations. (See Appendix A for a detailed Governance structure).

Management

Dr. Frank Clark is the Vice President for Information Technology and CIO at MUSC. **He** chairs the HSSC CIO Committee **and** will serve as the overall PSPN project coordinator / manager. He will act **as** the interlocutor between the HSSC Board and the PSPN Board.

Dr. Roger Poston of MUSC will coordinate the tele-medicine/ tele-health activities of the PSPN **across** the state; he will work closely with the advisory committee in this capacity. His services will be provided by HSSC. Dr. Poston will assist Dr. Clark in the overall management of PSPN.

Project management expertise will be provided by the MUSC Project Management Officer (Dan Furlong, PMP, MBA), **of** the MUSC Office of the CIO. Dr. Clark and Mr. Furlong's services will be provided by HSSC.

Dr. Clark will oversee the day to-day operations and management of the PSPN with some assistance from Dr. Poston and HSSC operations staff. His activities will be done with oversight from the PSPN Board. The operational management (NOC) of the PSPN physical network will be outsourced to a network vendor. This will include a 7/24 help desk and trouble ticket tracking.

Planning

Extensive planning for **the** fiber backbone (SCLR) has been under way for eighteen months, employing a formal project management methodology and defined procedures **for** adopting standards, procedures, and guidelines. A working group of professional IT staff and network experts from HSSC has visited successful statewide networks in Georgia, North Carolina, and Florida and has examined best practices in additional states (OH, IN) that may serve **as** models for South Carolina. The working group has consulted regularly with potential industry partners such as Cisco, PalmettoNet, SCANA, DukeNet, and BellSouth. The working group has been charged with identifying fiber throughout South Carolina, exploring options for securing long-term fiber **lease**, writing